**Venu Gopal Sukka**  
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**CAREER SUMMARY**

Experienced MuleSoft Developer with almost 5 years in MuleSoft and Solace Integration. Skilled in API-led architecture, data transformation, and transforming business needs into functional requirements. My key achievements include successfully leading the integration of over 50 enterprise applications, resulting in a 30% improvement in process efficiency, and implementing a flexible architecture that reduced downtime by 25%.

**EDUCATION**  
**University of North Texas** | Denton, TX  
Master of Science – Advanced Data Analytics | GPA: 4.0

**CERTIFICATIONS**

* **MuleSoft Certified Developer** – Level 1 (Mule 4) | Jan 2022
* **Solace Solutions Consultant** | Jan 2022
* **Python, SQL** | Nov 2023
* **Azure Fundamentals** | June 2023

**TECHNICAL SKILLS**  
**Integration Platforms:** MuleSoft Anypoint Platform, Solace, Anypoint Studio,ServiceNow  
**Testing:** Unit Testing, Integration Testing, API Testing (MUnit)

**Programming Languages:** Python, SQL, Java  
**APIs & Web Services:** RESTful APIs, RAML, REST, SOAP, SAP, IBM MQ, XSLT  
**CI/CD Tools:** Jenkins, Maven, Bitbucket, GitHub  
**Monitoring & Debugging Tools:** Splunk, POSTMAN  
**Security:** OAuth 2.0,SAML, OKTA, SSL/TLS, API Security  
**Cloud:** Azure, GCP

**Data Transformation:** DataWeave, XML, JSON, CSV

**Databases:** SQL Server, MySQL, NoSQL

**PROFESSIONAL EXPERIENCE**

**Teaching Assistant** | University of North Texas | Denton, TX Aug 2024 – Dec 2024

* Direct interactions with over 100 students in three separate courses per semester, implementing structured feedback loops to ensure effective support and continuous improvement of the academic experience offered.
* Led tutorial sessions and helping students with hands-on exercises in data management, storage techniques, and data retrieval processes.

**Application Developer Senior Analyst** | Accenture | India Aug 2022 – Aug 2023

* Designed and developed complex MuleSoft integrations for various enterprise applications, including CRM, ERP, and cloud-based systems.
* Applied security policies (OAuth, OKTA), SLA tiers for APIs on Anypoint Platform. Implemented API-led connectivity solutions using RAML and API Manager, ensuring secure and reliable data exchange.
* Led the design and implementation of over 50 integrations, resulting in a 30% improvement in process efficiency and a 25% reduction in downtime.
* Integrated MuleSoft with Solace and SAP systems, utilizing DataWeave for data transformations.
* Collaborated closely with business analysts, architects, and developers to gather requirements, design solutions, and ensure successful project delivery.
* Mentored junior team members on MuleSoft development best practices.

**Application Development Analyst** | Accenture | India May 2021 – July 2022

* Implementing the flows using connectors like Salesforce (SFDC), SAP and used scopes, Error handling strategies, Message Enricher and Flow Controls.
* Designed RAML documents and published assets to Exchange.
* Created and maintained Splunk dashboards for monitoring API performance and data flows
* Designed and Developed customised Mulesoft integrations to support business process, led to a 40% improvement in system efficiency.
* Performed testing using MUnit framework, resolved defects during SIT/BIT phases, ensuring quality delivery of MuleSoft solutions.

**Application Development Associate** | Accenture | India May 2019 – April 2021

* Automated error monitoring and reporting, reducing system downtime by 15% and improving client satisfaction.
* Achieved 40% reduction in outages via automated error monitoring.
* Managed and optimized over 350+ APIs and message queues, automating message processing to improve efficiency.
* Had done the hotfix deployments to fix the production issues i.e, 2 way SSL certificate/ credential update, mapping of new field.
* Achieved a 30% reduction in customer support tickets by automating error detection through Splunk and ServiceNow.
* Utilized CI/CD tools such as Jenkins, Maven, and Bitbucket for development and deployment processes.
* Prepared Exchange pages, release Notes and documented API workflows on Confluence

**ACHIEVEMENTS**

* Awarded **PINNACLE** and **ACE** awards for outstanding performance at Accenture.
* Presented research paper on "How to use AI " on UNT Research Day.